FRIGIDAIRE

Warranty effective for equipment manufactured after July 1, 2019.

TEN YEAR LIMITED PARTS ONLY WARRANTY – (REQUIRES CONSUMER REGISTRATION)

If any part fails due to a defect in material or workmanship within the Warranty Period (defined below), a replacement part will be provided free of charge except for the freight costs which are the owner's responsibility. **Nortek Global HVAC** will not pay for parts purchased in the field from other than a **Frigidaire** distributor. **The owner is responsible for all labor and refrigerant charges.** Replacement parts are warranted only for the balance of the original Warranty Period. **In order to be eligible for coverage under this warranty, you must register within 60 days of the later of installation or occupancy. If registration is not completed within 60 days, the Warranty Period reverts to:**

5 year parts, 5 year compressor, 20 year heat exchanger (Applicable to second owner)

3 year parts, 3 year compressor, 20 year heat exchanger on W and K Series product (Applicable to second owner)

The registered equipment warranty is 10 year limited parts and lifetime heat exchanger (Applicable to original owner only)

ACCESSORIES: Frigidaire accessories such as thermostats, whole-home electronic air cleaners and humidifiers, etc. installed as part of the system, are covered under this 10 year limited parts warranty. The Warranty Period for any accessories added 30 days or more after initial system installation is **1 year**. Consumables related to accessories are not covered.

APPLIANCE TRADE-IN OPTION: If a replacement heat exchanger is not available for this model furnace, **Nortek Global HVAC** will not issue a refund for the furnace, but will issue a credit to a **Nortek Global HVAC** distributor for the heat exchanger. The credit will be passed to the service firm and then to the user/owner of the appliance and be applied to the purchase of a new furnace.

THIS LIMITED WARRANTY NOT VALID FOR COMMERCIAL USE – SEE BELOW.

Before you Register

What do I need to get started?

- The serial number and model number for each piece of equipment you purchased.
- The date of installation.
- The name and address for the dealer or contractor who installed your equipment.

WARRANTY EXCLUSIONS:

1. **THIS WARRANTY DOES NOT COVER:** Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts, or replacement parts, or new units.
2. Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.
3. Electricity or fuel costs, or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
4. Equipment that is not a properly **Nortek Global HVAC** matched system per manufacturer's recommendations and the Air Conditioning Heating Refrigeration Institute (AHRI) would receive the unregistered warranty. Indoor and outdoor appliances must be installed simultaneously.
5. Equipment ordered over the internet, other than from manufacturer, is not covered.
6. Failure and replacement caused by contamination from bacteria are excluded from warranty coverage (i.e. dirty sock syndrome). Consequential or other damage(s) caused by rust, brownouts, blackouts, oxidation, corrosion, water, water condition, freezing, fire, other abnormal environmental conditions or other natural acts are excluded from warranty coverage. Premature failure due to the use of inferior building materials such as high sulfur content dry wall, corrosive conditions caused by location, moisture, green slime, etc. are also excluded from warranty coverage.
7. This warranty does not apply to parts that fail as a direct result of environmental influences.
8. **Frigidaire** indoor air quality products that can operate without the indoor furnace, coil or air handler such as stand-alone air cleaners, window air conditioning and humidifiers are excluded from this limited warranty.

WARRANTY EXCLUSIONS CONTINUED:

9. Subsequent owners will receive the unregistered warranty. The upgraded registered warranty is not transferable.
10. The units must be installed and located in the 50 United States or Canada. Puerto Rico and Mexico are excluded.
11. This limited warranty does not cover failure due to accident, misuse, abuse, faulty installation, or adjustments to appliance controls required to adapt the appliance operation to the structure size, geographic location, or fuel supply, adjustment to the heat anticipator on the thermostat. **Nortek Global HVAC** does not guarantee the temperature difference between the inside and outside of the structure. This limited warranty does not cover normal maintenance, such as filter replacement, fuses, etc.
12. Failures to equipment or compressors due to incorrect refrigerants or un-approved additives used outside of manufacturer's recommendations or failures due to the improper use of metering devices (i.e. thermal expansion valves) are excluded from warranty coverage.
13. Parts not supplied or designated by Company, or damages resulting from their use.
14. Equipment must be installed per Nortek Global HVAC's installation instructions. Equipment modifications including but not limited to changes in mechanical design, electrical design, airflow design,

WARRANTY EXCLUSIONS CONTINUED:

refrigerant flow or unauthorized fuel i.e. well head gas voids manufacturer's warranty.

15. Damage or failures resulting from use of furnaces during building construction are not covered by the warranty. See Installation Instructions for additional information.

WARRANTY CONDITIONS:

1. This **Frigidaire** equipment and/or **Frigidaire** accessories must be installed by a licensed or otherwise qualified dealer or contractor, and must be installed in accordance with **Nortek Global HVAC's** installation instructions and in compliance with local codes. Improper installation may endanger the occupants of the dwelling.
2. This equipment must be operated in accordance with **Nortek Global HVAC's** operating instructions provided with each unit. The product must not be misused.
3. The equipment's rating plate must not be removed or defaced.
4. If the date of original installation cannot be verified, then the warranty period begins (60) days from the date of product manufacture (as indicated by the model and serial number). Proof of purchase may be required at time of service.
5. The warranty applies only to products remaining in their original installation location.
6. All equipment requires annual maintenance performed by your servicing dealer or an authorized service technician. Filter changes and/or cleaning filters can be performed by you. You or your servicing dealer may be required to submit proof of annual maintenance, including invoices for materials and or labor charges associated with the annual maintenance. Additional supporting documentation may be required. Lack of annual maintenance or failure to provide proof of proper annual maintenance may result in denial of claims under your warranty. You will be responsible for payments of denied claims due to lack of annual maintenance. **Nortek Global HVAC** is not responsible for normal maintenance or service or for problems caused by improper installation, application, or operation of the equipment. We recommend semi-annual preventive maintenance inspections on the entire unit and/or accessories by a licensed or otherwise qualified dealer, service technician, or contractor.
7. Product registration is not required for the State of California or the Province of Quebec.
8. Correct consumer contact information is a warranty claim requirement including: consumer name, address, and phone number.
9. **This warranty does not constitute a performance warranty and does not extend to the future performance of goods. It is expressly contemplated by the warranty that any part of the product may contain a defect in material or workmanship, and that any part of the product may fail during the warranty period. The buyer's sole remedy under the warranty is limited to a replacement part in the event a part fails due to a defect in material or workmanship.**

WARRANTY CONDITIONS CONTINUED:

10. Warranty claims must be filed by distributor within 90 days of equipment service date.

THERE ARE NO OTHERS WARRANTIES, EXPRESS OR IMPLIED, EXCEPT AS SET FORTH ABOVE.

The foregoing warranty is exclusive and in lieu of any other warranties, express or implied, including any warranty of merchantability and any warranty of fitness for a particular purpose, and shall constitute the buyer's sole remedy and Nortek Global HVAC's sole liability for the product or any parts of the product. All implied warranties of merchantability and all implied warranties of fitness for a particular purpose relating to the product or any parts of the product are hereby disclaimed. Under no circumstances shall Nortek Global HVAC be liable for incidental or consequential damages resulting from breach of any express warranty.

Instructions to the Owner for Service

To obtain warranty service, you are required to show the servicer a bill of sale for the equipment or other evidence of purchase to establish the original date of purchase and proof of ownership. If you suspect a defect in your equipment or are in need of service, please contact the installer of the unit to obtain assistance. If unsuccessful, please contact a **Frigidaire** HVAC dealer or **Frigidaire** HVAC distributor in your area. If unable to obtain local assistance, please call:

Warranty Department Phone: 1-800-422-4328

Limited Warranty for Commercial Use

Commercial use of equipment changes the Warranty Period as follows:

Parts are warranted for a period of one year from the original purchase date.

Compressor: If any compressor fails due to a defect in material or workmanship within the first 5 years from the date of original purchase, a replacement compressor will be provided free of charge except for the freight costs which are the owner's responsibility. **Nortek Global HVAC** will not pay for parts purchased in the field from other than a **Frigidaire** distributor. The owner is responsible for all labor charges. Replacement parts are warranted only for the balance of the original limited warranty period.

Heat Exchanger Parts Coverage: 10 year limited warranty.

Consumer Product Registration

Register online at: www.frigidairehvac.com

Or, for assistance, please call 1-800-422-4328

FRIGIDAIRE

Limited Warranty Quality Pledge

Warranty effective for equipment manufactured after July 1, 2019.

Dear Customer,

Congratulations on your decision to purchase the most reliable heating and cooling equipment. We are so confident in our product performance that we back it with the **Frigidaire** Quality Pledge:

If the **Compressor** in your **Frigidaire** outdoor cooling/heat pump unit fails to operate during the first ten years of ownership (one year for models designated by the prefix ESA*, ESH*), under normal use and due to a defect in materials or workmanship, a one-time replacement with a comparable **Frigidaire** unit will be provided. A one-time labor fee up to $250 will be paid to the service company to replace the failed piece of above listed equipment. You are responsible for the balance of all labor charges.

If the **Heat Exchanger** in your **Frigidaire** package gas/electric unit or furnace fails to operate during the first ten years of ownership, under normal use and due to a defect in materials or workmanship, a one-time replacement with a comparable **Frigidaire** unit will be provided. A one-time labor fee up to $250 will be paid to the service company to replace the failed piece of above listed equipment. You are responsible for the balance of all labor charges.

Pre-authorization and return of the defective unit are required.

$250 one-time labor allowance applies to a compressor or heat exchanger failure only.

Exclusions:

All W and K models are excluded from the Quality Pledge.

The residence must be an owner-occupied, single family dwelling (apartment complexes are not covered under the Quality Pledge.)

If it is a split system unit, it must be installed at the same time as the **Frigidaire** manufactured and AHRI matched coil or air handler. The warranty period for the new unit continues from the original installation date of the previous unit.

The warranty must be registered within 60 days of the installation or occupancy. If registration is not completed within 60 days, the Quality Pledge is no longer applicable.

Note: If your outdoor equipment is no longer available due to changes in government regulations, technology or refrigerant **Frigidaire** will provide the latest equipment available. However, the latest equipment available may require changes to or replacement of the indoor evaporator coil and/or the connecting line set. All necessary changes or replacements of the indoor equipment or line set are the responsibility of the homeowner. In lieu of changing or replacing the evaporator coil and/or the connecting line set, the homeowner can elect to receive a new compressor.

Consumer Product Registration

Register online at: www.frigidairehvac.com

Or, for assistance, please call 1-800-422-4328

FRIGIDAIRE

To find out about other Frigidaire products,
visit us at www.frigidairehvac.com

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