

NORDYNE

COMPLETE COMFORT. GENUINE VALUE.

ONE YEAR LIMITED PARTS WARRANTY For Commercial Use

Warranty effective for equipment manufactured after January 1, 2013.

STANDARD ONE YEAR LIMITED PARTS WARRANTY:

NORDYNE extends a Standard Limited Warranty on the parts of commercial equipment for a period of one year from the original purchase date.

FOUR YEAR ADDITIONAL COMPRESSOR WARRANTY:

If the compressor fails due to a defect in material or workmanship within the first five years from the date of original purchase, a replacement part will be provided free of charge except for the freight costs which are the owner's responsibility. NORDYNE will not pay for parts purchased in the field from other than a NORDYNE distributor. The owner is responsible for all labor and refrigerant charges. Replacement compressors are warranted only for the balance of the original warranty period.

Additional Heat Exchanger Parts Coverage for Gas Furnaces (Warranty in effect at the time of purchase)

Gas: High Efficiency Gas/Electric Rooftop Heat Exchangers - 10 year limited warranty.
High Efficiency, 78/80+ AFUE, induced draft type - 10 year limited parts.
Super High Efficiency, 90+ AFUE, induced draft type - 20 year limited parts.

To transfer this warranty to a subsequent owner, please contact NORDYNE.

Conditions and Exclusions

The Limited Warranty only applies if the following conditions are met:

1. The air conditioner/heat pump/furnace/air handler and/or accessories must be installed by a licensed or otherwise qualified dealer or contractor.
2. The air conditioner/heat pump/furnace/air handler and/or accessories must be installed in accordance with NORDYNE's installation instructions and in compliance with local codes. Improper installation may endanger the occupants of the dwelling.
3. The air conditioner/heat pump/furnace/air handler and/or accessories must be operated in accordance with NORDYNE's operating instructions provided with each unit. The product must not be misused.
4. The air conditioner/heat pump/furnace/air handler and/or accessories' rating plate must not be removed or defaced.
5. Proof must be supplied that the equipment has been properly maintained over the life of the warranty, i.e., a minimum of once-a-year maintenance.
6. The units must be installed and located in the continental United States or Canada.
7. This warranty is limited and does not apply to units that are installed in corrosive environments such as salt air.
8. Equipment ordered over the internet, other than from manufacturer, is not covered.
9. Failure and replacement caused by contamination from bacteria are excluded from warranty coverage (i.e. dirty sock syndrome). Consequential or other damage(s) caused by rust, brownouts, blackouts, oxidation, corrosion, water, water condition, freezing, fire, other abnormal environmental conditions or other natural acts are excluded from warranty coverage. Premature failure due to the use of inferior building materials such as high sulfur content dry wall, corrosive conditions caused by location, moisture, etc. are also excluded from warranty coverage.
10. All equipment requires annual maintenance performed by your servicing dealer or an authorized service technician. Filter changes and/or cleaning filters can be performed by you. You or your servicing dealer may be required to submit proof of annual maintenance, including invoices for materials and or labor charges associated with the annual maintenance. Lack of annual maintenance or failure to provide proof of proper annual maintenance may result in denial of claims under your warranty. You will be responsible for payments of denied claims due to lack of annual maintenance. NORDYNE is not responsible for normal maintenance or service or for problems caused by improper installation, application, or operation of the equipment. We recommend semi-annual preventive maintenance inspections on the entire unit and/or accessories by a licensed or otherwise qualified dealer, service technician, or contractor.
11. Failures to equipment or compressors due to incorrect refrigerants used outside of manufacturer's recommendations or failures due to the improper use of metering devices (i.e. thermal expansion valves) are excluded from warranty coverage.
12. Electricity or fuel costs, or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.

13. Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.

There are no other express warranties, except as set forth above. **Any implied warranties of merchantability or fitness for any purpose relating to the parts of the unit shall terminate on the termination dates of the corresponding express warranties covering said parts.** However, some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply. **Under no circumstances shall NORDYNE be liable for incidental or consequential damages resulting from breach of any express warranty or implied warranty including the implied warranties of merchantability or fitness for a particular purpose.** However, some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply.

NORDYNE is not responsible for normal maintenance or service or for problems caused by improper installation, application, or operation of the air conditioner/heat pump/furnace/air handler and/or accessories. It is recommended that an annual preventive maintenance inspection be performed on the entire air conditioner/heat pump/furnace/air handler and/or accessories by a licensed or otherwise qualified dealer, service technician, or contractor. Improper maintenance may endanger the occupants of the dwelling.

This warranty gives specific legal rights, and you may also have other rights which may vary from state to state.

Instructions to the Owner for Service

To obtain warranty service, you are required to show the servicer a bill of sale of the appliance or other evidence of purchase to establish the original date of purchase and proof of ownership.

If you suspect a defect in your air conditioner/heat pump/furnace/air handler and/or accessories or are in need of service, please contact the installer of the unit to obtain assistance. If unsuccessful, please contact a NORDYNE dealer or NORDYNE distributor in your area. If unable to obtain local assistance, please write or call:

NORDYNE LLC.
(636) 561-7300
Warranty Department
8000 Phoenix Parkway
O'Fallon, MO 63368
www.nordyne.com



Collect Calls will not be accepted.

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