

NORTEK GLOBAL HVAC

Limited PARTS Warranty

Air Conditioning, Heating and Ventilating Equipment Designed For Manufactured Housing
THIS WARRANTY IS EFFECTIVE ON equipment MANUFACTURED AFTER MARCH 1, 2016.

STANDARD ONE YEAR LIMITED PARTS WARRANTY:

Nortek Global HVAC extends a Standard Limited Warranty on the parts of manufactured housing equipment for a period of one year from the original purchase date by the original purchasing **homeowner** only. **Coverage terminates to any other subsequent owner.** If any part fails due to defects in materials or workmanship under normal use within one year from the date of original purchase, a replacement part will be provided free of charge except for the freight costs which are the owner's responsibility. **Nortek Global HVAC** will not pay for parts purchased in the field from other than a **Nortek Global HVAC** distributor. Replacement parts are warranted only for the balance of the original warranty period. Parts purchased for equipment outside of the warranty period have a 1 year limited parts warranty.

Medallion Split System Outdoor Units

"J" Series Brazed Connections, Model J(S/T)(4,6)B*

Coverage includes the standard one year limited parts only warranty. The owner is responsible for all labor and refrigerant charges. If registered, coverage is extended to 5 year parts and 10 year compressor.

"J" Series Quick Connections, Model J(S/T)(4,6)Q*

Coverage includes the standard one year limited parts warranty. Labor is also covered for a period of 1 year. Labor and service charges will be paid to a servicer, up to the maximums established in the **Nortek Global HVAC** service rate schedule where replacement of an in-warranty part is involved. Any labor or service charges in excess of these allowances are the responsibility of the **homeowner**. If registered, coverage is extended to 5 year limited parts and 10 year compressor. Labor after one year is the owners responsibility.

Miller/Intertherm Split System Outdoor Units

"E" Series Brazed Connections, Model E(S/T)(4,6)B* and All Package Units

Coverage includes the standard one year limited parts only warranty. The owner is responsible for all labor and refrigerant charges. If registered, coverage is extended to 10 year limited parts.

"E" Series Quick Connections, Model E(S/T)(4,6)Q*

Coverage includes the standard one year limited parts warranty. Labor is also covered for a period of 1 year. Labor and service charges will be paid to a servicer, up to the maximums established in the **Nortek Global HVAC** service rate schedule where replacement of an in-warranty part is involved. Any labor or service charges in excess of these allowances are the responsibility of the **homeowner**. If registered, coverage is extended to 10 year limited parts and 10 year compressor. Labor after one year is the owners responsibility.

Furnace Warranty

Coverage includes the standard one year limited parts warranty. Labor is also covered for a period of 1 year. Labor and service charges will be paid to a servicer, up to the maximums established in the **Nortek Global HVAC** service rate schedule where replacement of an in-warranty part is involved. Any labor or service charges in excess of these allowances are the responsibility of the **homeowner**. Replacement M7 furnaces carry 5 years parts if registered.

Additional Heat Exchanger Parts Coverage for Gas/Oil Furnaces and Gas Package Units:

Gas Package Units and M1, M4, M5 furnaces: 10 year limited heat exchanger warranty

M7, CMF: 20 year limited heat exchanger warranty

Appliance Trade-in Option:

If a replacement heat exchanger is not available for this model furnace, **Nortek Global HVAC** will not issue a refund for the furnace, but will issue a credit to a **Nortek Global HVAC** distributor for the heat exchanger. The credit will be passed to the service firm and then to the user/owner of the appliance and be applied to the purchase of a new furnace.

Consumer Registration:

Register online at <http://aftermarket.nortekhvaccwarranty.com> or, for assistance, please call your installer. For extended registered warranty terms to apply, registration must be completed within 60 days of installation. And, for split systems, a complete Nortek Global HVAC AHRI matched system must be installed. For equipment not registered or matched (for split systems), the un-registered base warranty applies. Furnaces already installed in an aftermarket home at the time of purchase are **not eligible** for registration.

Before you Register

What do I need to get started?

- The serial number and model number for each piece of equipment you purchased.
- The date of installation.
- The name and address for the dealer or contractor who installed your equipment.



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WARRANTY EXCLUSIONS

1. Electricity or fuel costs, or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
2. Equipment ordered over the internet, other than from manufacturer, is not covered.
3. Failure and replacement caused by contamination from bacteria are excluded from warranty coverage (i.e. dirty sock syndrome). Consequential or other damage(s) caused by rust, brownouts, soot, blackouts, oxidation, corrosion, water, water condition, freezing, fire, other abnormal environmental conditions or other natural acts are excluded from warranty coverage. Premature failure due to the use of inferior building materials such as high sulfur content dry wall, corrosive conditions caused by location, moisture, green slime, etc. are also excluded from warranty coverage.
4. This warranty does not apply to parts that fail as a direct result of environmental influences.
5. Nortek Global HVAC indoor air quality products that can operate without the indoor furnace, coil or air handler such as stand-alone air cleaners, window air conditioning and humidifiers are excluded from this limited warranty.
6. Equipment must be installed per Nortek Global HVAC's installation instructions. Unauthorized equipment modifications including but not limited to changes in mechanical design, electrical design, airflow design, or refrigerant flow, voids manufacturer's warranty.

WARRANTY CONDITIONS

1. This Nortek Global HVAC equipment and/or Nortek Global HVAC accessories must be installed by a licensed or otherwise qualified dealer or contractor, and must be installed in accordance with Nortek Global HVAC's installation instructions and in compliance with local codes. Improper installation may endanger the occupants of the dwelling. Malfunction caused by installation are not covered.
2. This equipment must be operated in accordance with Nortek Global HVAC's operating instructions provided with each unit. The product must not be misused.
3. The equipment's rating plate must not be removed or defaced.
4. If the date of original installation cannot be verified, then the warranty period begins (60) days from the date of product manufacture ship date (as indicated by the model and serial number). Proof of purchase may be required at time of service.
5. The warranty applies only to products remaining in their original installation location.
6. All equipment requires annual maintenance performed by your servicing dealer or an authorized service technician. Filter changes and/or cleaning filters can be performed by you. You or your servicing dealer may be required to submit proof of annual maintenance, including invoices for materials and or labor charges associated with the annual maintenance. Lack of annual maintenance or failure to provide proof of proper annual maintenance may result in denial of claims under your warranty. You will be responsible for payments of denied claims due to lack of annual maintenance. Nortek Global HVAC is not responsible for normal maintenance or service or for problems caused by improper installation, application, or operation of the equipment. We recommend semi-annual preventive maintenance inspections on the entire unit and/or accessories by a licensed or otherwise qualified dealer, service technician, or contractor.
7. Correct consumer contact information is a warranty claim requirement including: consumer name, address, and phone number.

THERE ARE NO OTHER EXPRESS WARRANTIES, EXCEPT AS SET FORTH ABOVE.

Any implied warranties of merchantability or fitness for any purpose relating to the parts of the unit shall terminate on the termination dates of the corresponding express warranties covering said parts. Under no circumstances shall Nortek Global HVAC be liable for incidental or consequential damages resulting from breach of any express warranty or implied warranty including the implied warranties of merchantability or fitness for a particular purpose. However, some states do not allow limitations on how long an implied warranty lasts and/or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. **This limited warranty gives specific legal rights, and you may also have other rights which may vary from state to state.**

Instructions to the Owner for Service

To obtain warranty service, you are required to show the servicer a bill of sale for the equipment or other evidence of purchase to establish the original date of purchase and proof of ownership. If you suspect a defect in your equipment or are in need of service, please contact the **installer** of the unit to obtain assistance. If unsuccessful, please contact a **Nortek Global HVAC** dealer or

Nortek Global HVAC distributor in your area. If unable to obtain local assistance, please call:

Warranty Department Phone: 1-800-422-4328

All claims are filed by the dealer to the distributor to Nortek Global HVAC for processing. Claims will not be accepted by anyone other than a distributor.

Limited Warranty for Commercial Use

Commercial use of equipment changes the Warranty Period as follows:

Parts are warranted for a period of one year from the original purchase date.

Compressor: If any compressor fails due to a defect in material or workmanship within the first 5 years from the date of original purchase, a replacement compressor will be provided free of charge except for the freight costs which are the owner's responsibility. **Nortek Global HVAC** will not pay for parts purchased in the field from other than a **Nortek Global HVAC** distributor. The **owner is responsible for all labor charges**. Replacement parts are warranted only for the balance of the original limited warranty period.

Heat Exchanger Parts Coverage: 10 year limited warranty.