



**TAPPAN  
TOUGH™**

QUALITY  
PLEDGE  
&  
WARRANTY

TOUGH.  
SMART.  
TAPPAN.™

**TAPPAN**  
TAPPAN



## The Tappan Tough™ Quality Pledge and Warranty.

We believe Tappan heating and cooling products are the best available. That's why we offer a 10 year warranty on all parts, and we'll replace your entire unit should a heat exchanger or compressor fail within the first 10 years\* of purchase.

**Here's how our Quality Pledge works:** Your Tappan heating and cooling unit(s) will be replaced with new equivalent equipment should your compressor or heat exchanger fail during the first 10 years (with product registration) or 5 years (without product registration) of ownership. Tappan split systems must be installed with a Tappan matched indoor coil or air handler.

**Here's how our warranty works:** All parts on your Tappan heating and cooling unit(s) are covered by a 10-year warranty with product registration, or 5-year warranty without product registration. Air handlers and coils carry a 5-year all parts warranty and, when installed with a matched outdoor unit, will carry the outdoor system warranty. Tappan Builder's Series models carry a 5-year all-parts warranty and a 5-year compressor warranty.

Also, when registered, furnaces that carry a 20-year limited warranty will be upgraded to a limited lifetime heat exchanger warranty.

Simply register online at [www.tappan.net](http://www.tappan.net) or return your product warranty postcard, and your product warranty and Quality Pledge will be upgraded from 5 to 10 years.



**LIMITATIONS:** For all systems not registered within 60 days of purchase, the 5-year parts warranty and standard Quality Pledge applies. Standard compressor and heat exchanger warranties apply for applicable products not registered. See actual warranty for details. Warranty and Quality Pledge are applicable to original owner; single-family, owner-occupied residences. This extended product coverage is non-transferable.

See warranty document for coverage on commercial and multi-family properties if applicable.

A labor fee up to \$250 will be paid for the Quality Pledge to help replace the failed piece of equipment to the servicer.

\* ES/ET models carry a 1-year Quality Pledge when registered.

**TAPPAN**  
Heating and Cooling Products

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Specifications and illustrations subject to change without incurring obligation. Pictured installation varies per household.  
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